

# Catalogue of Publications

January 2009

The diverse publications in this catalogue aim to facilitate the sharing of experience and exchange of best practice. Publications are written by the various experts of UITP's commissions and committees and address:

- technicians,
- decision-makers and policy-makers,
- operators,
- manufacturers and authorities.

UITP's publications will be of great interest to anyone who is passionate about public transport, whether members or non-members of our association, and constitute an essential work tool for universities.

In this catalogue you will find:

- reports on studies and projects,
- presentations by speakers at UITP conferences,
- statistical data and recommendations.

Publications are classified by topic, with separate sections for UITP world and regional congress reports and conferences. Reports are also listed under the topic-specific sections:

- » Bus
- » Rail
- » Technology
- » Marketing
- » Statistics
- » Policy
- » Organisation
- » Sustainable Development
- » Societal Issues
- » Recommendations
- » European Issues
- » Congress Reports
- » Focus Papers - UITP positions
- » Core Briefs - fact sheets on a key topic
- » UITP - EuroTeam position papers

UITP publications are available either in hardcopy, CD-Rom or simply downloadable from the UITP website.

All CD-Roms have a search engine, making them user-friendly and information easy to find.

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Specify the language: this means that a separate document is available in each language. Please make your choice.

Multilingual: this means that each speech from the conference proceedings is available only in its original language version.

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## » Bus

### Manual for the Development of Bus Transport System safety Management

Published: October 2008

Language: CD-Rom in English, French, German, Spanish, Italian + manual A5

Format: CD-ROM

Full price: 80 EUR

Members price: 40 EUR

UITP code: BSM

The primary purpose of this manual is to help bus operators to achieve the safest possible bus transport system by establishing, developing and implementing a well-organised and structured System Safety Programme Plan. This document is designed to serve as a practical manual providing information on transport system safety management and how related technologies available on the market can be used with the maximum efficiency but it may also be used as an evaluation tool for existing System Safety Plans.

### International Workshop to Push Forward your Trolleybus System

Published: May 2008

Language: English, Russian

Format: CD-ROM

Full price: 100 EUR

Members price: 50 EUR

UITP code: IWP

The CD-Rom contains the full set of presentations of the workshop organised in Vologda (Russia), February 2008.

Important: Please note that 4 of the presentations are in English and the rest is in Russian (see pdf contents file)

### Doors - Portes - Puertas – Betriebstüren Standardisation of door safety systems

Published: March 2008

Language: English, French, German, Spanish (Multilanguage)

Format: CD-ROM

Full price: 80 EUR

Members price: 40 EUR

UITP code: DOORS

This CD-Rom contains the UITP recommendations written by the UITP Doors Project Group on the standardisation of Bus Doors and Ramps.  
Executive Summary Doors (A4) in English included

### Development Policy for Public Transport Trolleybus Subsystems

Published: October 2007

Language: English, French, German, Spanish (specify language)

Format: Hardcopy  
Full colour – 12 pages  
Full price: 40 EUR  
Members price: 20 EUR  
UITP code: DPEN – DPFR – DPDE – DPES

The trolleybus brochure presents development policies for public transport trolleybus systems. With the entrance of the new European states into the Union, the EU-27 + Switzerland have more than 100 towns where trolleybus lines are operated: on a worldwide scale the total number of towns is estimated at around 360. The advantages of this clean and silent mode of public transportation are presented in relation to modern town strategies such as sustainable development and quality of life in cities. Substantial discounts for quantity orders (above 10). Send an e-mail to [publications@uitp.org](mailto:publications@uitp.org)

5<sup>th</sup> UITP International Bus Conference  
Bus Systems without Limits  
Attractive, Accessible, Adaptative, Clean and Cost-Effective

Published: May 2007  
Language: English  
Format : CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: BSW

This CD-Rom contains most of the presentations from the 5th UITP International Bus Conference 2007 in Bogota.

European Bus of the Future  
Functional features and recommendations

Published: July 2006  
Language: English, French, German (specify language)  
Format : hardcopy  
Full price: 200 EUR  
Members price: 100 EUR  
UITP code: EBF

This catalogue explains in detail the functional characterisations of the bus of the future. It contains 90 functions identified by a team of engineers, designers and retailers. Designed for manufacturers and their teams as well as for organising authorities and operators (buyers of rolling stock), this guide, as illustrated by the results of the advanced "re?bus" design competition, deals with key themes such as: on board - transit - driver's cabin - communication - revenue - safety - environment - maintenance - road.

4<sup>th</sup> UITP Bus Conference  
Bus Driving Systems Driving Cities Forward  
Brisbane, October 2004 - Conference proceedings

Published: January 2005  
Language: English

Format: CD-Rom (19 speaker presentations)  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 4UBC

This CD-Rom contains most of the presentations from the 4th UITP Asia-Pacific Conference 2004 in Brisbane.

Clean Fuels for Road Public Transport  
UITP Bus Committee

Published: October 2004  
Language: English  
Format: hardcopy  
Full colour - 37 pages  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: CF

This comprehensive report, illustrated with tables and graphs, analyses emissions and their measurement, compares and assesses the different fuel technologies available - from fossil fuels through various renewable options to electrical energy - and gives a thorough evaluation of the cost aspect, all based upon data collected from real life operations.

Compiled using the combined knowledge and experience of the UITP Bus Committee, it is designed to help achieve a balance between ecological and financial concerns when making fuel and fleet decisions. The last report issued on clean propellants for the future was in 1997 at the Stuttgart Congress.

SORT - Standardised On-Road Test Cycles  
UITP Bus Committee - Bus Contractors

Published: 2004  
Language: English, French, German (specify language)  
Format: hardcopy  
Full colour - 28 pages  
Full price: free (P&P/copy: 15 EUR)  
Members price: free (P&P/copy: 15 EUR)  
UITP code: SORT

The main aim of the SORT project is to design reproducible test cycles for on-road tests of buses in order to measure their fuel consumption.

Innovative Guided Transport Systems on Tyres  
UITP Light Rail and Bus Committees

Published: 2003  
Languages: English, French, German  
Format: CD-Rom  
30 pages  
Full price: 70 EUR  
Members price: 35 EUR  
UITP code: IGT

This CD-Rom gives a comprehensive overview of innovative guided transport systems on tyres. It has been drawn up by the "Rubber-Tyre Tramways" working group under the patronage of the Light Rail Committee. It includes a summary of the information collected on the different technologies.

Modern Workshop Management for Buses. Equipment and Procedures  
UITP Bus Committee (working group)

Published: 2003  
Languages: English  
Format: CD-Rom  
Full price: 50 EUR  
Members price: 25 EUR  
UITP code: MWMB

The main aim of this CD-Rom is to share experience and synthesise different approaches in order to improve workshop and depot operation, with the aim of contributing to better cost-efficiency and quality in vehicle maintenance. The study is divided into four broad areas, covering the main maintenance responsibilities: evolution of tasks, quality, safety and environment. A UITP Bus Committee working group reviewed existing literature, analysed it and gave general conclusions, available as a core brief in English, French and German. English summaries of all literature analysed are also available. Where a bibliographic reference is exempt of copyright, it has been attached at the end of the summary.  
Trilingual lexicon (English, French, German) for maintenance terminology.

Innovation in Road Public Transport  
Maastricht, February 2001 - Conference proceedings

Published: 2001  
Language: multilingual (English, French, German)  
Format : CD-Rom (21 speaker presentations)  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: IRPT

In order to restore the image of the bus mode, it is important to think in terms of a system that integrates not only the vehicles, but the infrastructures and operating policies as well. A vision of the buses of tomorrow - in terms of design, comfort, accessibility, passenger information, etc - is presented in a ten-year perspective. Bus infrastructure is compared with the infrastructure of other modes of transport and experiences from several cities are outlined. From an operation perspective, double-articulated minibuses, midibuses, standard, 3-axles or articulated buses are assessed and other themes like reliability, safety, are also addressed.

Incentive Agreements in Public Bus Transport  
UITP Commission on Transport Economics

Published: 2000  
Language: English  
Format: hardcopy

Full colour - 75 pages  
Full price: 50 EUR  
Members price: 25 EUR  
UITP code: IAPBT

This UITP incentive study describes and analyses the current situation in Europe regarding incentive agreements in contracts between public transport authorities and bus operators.

Gas Powered Buses  
UITP International Commission for the Study of Buses

Published: 1999  
Language: English, French, German  
Format: hardcopy  
Black and white  
30 pages  
Full price: 30 EUR  
Members price: 15 EUR  
UITP code: GPB

This report presents the results from gas operating trials in 43 networks across Europe and one network in Adelaide, Australia. It puts the arguments used by the various actors into perspective and presents an objective and accurate overview of the problems for industry, operators, the authorities, and the public.

## » Rail

3rd UITP Metro Conference  
Lausanne, Dec. 2008 - Conference proceedings

Published: Dec. 2008  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 3UMC

The CD-Rom contains the full set of proceeding of the 3rd UITP Metro Conference

Topics covered:

The challenge of new technologies for metros  
New customer relationships: meeting the lifestyle challenges  
Innovative approaches as a cost killer and governance instrument  
New technologies and automation as a social challenge  
Innovation and automation to optimise capacity  
Metro: a tool for sustainable urban development  
Challenges and opportunities for metros in the next decade

9th UITP Light Rail Conference  
Istanbul, 11-13 June 2008 - Conference proceedings

Published: July 2008  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 9ILR

The CD-Rom contains the full set of presentations of the 9th UITP International Light Rail Conference. Keep the world cool with LRT! Global solutions for a changing environment

#### Financing LRT

Published: July 2008  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: FLRT

This core UITP paper presents financing techniques that have been used worldwide by various LRT promoters and developers to finance the construction of their systems. The paper focuses on financing of new systems, but also includes references to the rehabilitation or re-construction of old systems.

#### Taking the Route of Metro Automation

Pioneering operators share their experiences with unattended train operation (UTO)

Published: May 2007  
Language: English  
Format: CD-Rom  
Full price: 400 EUR  
Members price: 200 EUR  
UITP code: TRM

This study was designed as a transfer of experience in the field of unattended train operation. Newcomers will appreciate the clear introduction about Unattended Train Operation prepared especially for them. With its wealth of very concrete information, this CD-ROM is an absolute must to any stakeholders involved in metro construction or modernisation. This new publication about automatic metros is an innovative product made up of multi-layer approach. It offers the position of most experienced companies of automatic metros through 130 frequently asked questions (FAQ) clustered around 23 topics covering all aspects of automatic metros.

#### Tram Systems in Central and Eastern Europe Achievements and future needs

Published: December 2006  
Language: English  
Format: hardcopy  
Full colour - 80 pages

Full price: 120 EUR  
Members price: 60 EUR  
UITP code: TSC

This brochure gives an overview of 32 Tram Systems from the EU Member States: Czech Republic - Estonia - Hungary - Latvia - Poland - Slovakia - Romania - Serbia - Bosnia-Herzegovina.

Objective: Inform political decision makers and the interested public about the current problems and possible solutions for the revitalization of long-existing tram systems.

#### Fare Evasion

Published: September 2006  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: FE

The UITP Light Rail Committee carried out a specific study on fare evasion. The present report summarises the results of a survey conducted in 18 cities, as well as discussions held during meetings of a smaller group of operators exchanging views and experiences, and during face-to-face interviews.

#### Good Fences Make Good Neighbours

UITP Metro Contract Study. Full report + 13 case studies

Published: May 2006  
Language: English  
Format: Hardcopy - CD-Rom also included – 35 pages  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: GFM

The study focuses primarily on contractual forms in metro operation. It covers the following metro systems: Bracelona, Brussels, Copenhagen, Docklands Light Rail/London (DLRL), Hamburg, Hong Kong, Paris, Santiago, Stockholm, Vancouver, London Underground. The study reviews various forms of contractualisation and points out the interesting features that they contain. Its aim is to give guidance and food for those on the process of - or considering venturing into - contractualisation by means of tendering or otherwise.

#### Joint International light rail conference A World of Applications and Opportunities

Published: May 2006  
Language: English  
Format: CD-Rom (50 speakers presentations)  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 8ILR

The CD-Rom contains the full set of proceedings of the 8th UITP Light Rail conference, organised jointly with APTA and TRB

### Commissioning of New Metro Rolling Stock

Published: February 2006

Language: English

Format: CD-Rom

Full price: 120 EUR

Members price: 60 EUR

UITP code: CNM

This first joint metro industry / operator effort tackles specific commissioning-related problems.

Analyses and recommendations on key areas:

- Commissioning framework
- Technical details and interface
- Doors
- Innovation management and sub-supplier quality evaluation

Full details and executive summaries of each chapter are available.

Full CD-ROM in English. Translation of certain parts in French, German and Spanish (see contents in pdf)

### LibeRTiN : Light Rail Thematic Network

Published: 2005

Language: English

Format: CD-Rom

Full price: free (P&P/copy: 10 EUR)

Members price: free (P&P/copy: 10 EUR)

UITP code: LIB

The LibeRTiN project aims to lift some of the barriers to forming a truly European internal market for light rail systems by promoting the simplification, modularisation and interchangeability of chosen light rail sub-systems. Recommendations and tangible results are presented. These cover the areas of Access, Loading Parameters, Fire Safety, Gauging, Derailment Prevention, Tenders, Maintenance Management and HVAC.

### 2<sup>nd</sup> UITP Metropolitan Railways Conference

Converting Conventional Metro Lines into Automated Operation

Nuremberg, December 2004 - Conference proceedings

Published: January 2005

Language: English

Format: CD-Rom (20 speaker presentations)

Full price: 100 EUR

Members price: 50 EUR

UITP code: 2MRC

The pioneering "RUBIN" project in Nuremberg - to convert the U2 and U3 lines of the city over to automatic operation - and a wealth of speakers bringing international experience in the field formed the backbone of the conference. With driverless metro lines already in operation in several cities across the

globe - and being constructed or considered in several more - the information made available at the conference covered a wide range of experience. Technology, finance, organisation and marketing were all touched upon across the sessions. The potential of these new possibilities were stressed as were improved safety and reliability, new opportunities for the workforce, and a more reactive and efficient service.

2nd UITP Regional and Suburban Railway Conference  
A Decade of Regional Railways Revival: What Next?  
Berlin, September 2004 - Conference proceedings

Published: September 2004  
Language: English  
Format: CD-Rom (14 speaker presentations)  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: RSRC

The 2nd UITP Regional and Suburban Railways Conference provided a perfect opportunity for experts to analyse the last ten years of development in the sector and to understand the future trends of regional railways. Essential topics such as contracts, infrastructure, staffing policy, rolling stock and asset management were addressed by key speakers.

Over the past ten years, regional and suburban railway companies have had to face new challenges, and adapt their organisation and strategy to remain competitive in the face of market liberalisation. In the future they will need to refine new business models to offer better services to customers.

Automation in Metro Networks  
UITP Metropolitan Railways Division

Published: May 2004  
Language: English, French, German (specify language)  
Format : CD-Rom  
Full price: 160 EUR  
Members price: 80 EUR  
UITP code: MSA

This report by the Metropolitan Railways Committee aims to assess the spread of automation in metro systems and what impact it has had on performance.

The report is the result of a two-year data collection and analysis of a detailed questionnaire on automation in metro systems.

Automation in all fields of a metro system is investigated from an operational and technical point of view through to maintenance and human resource management.

The CD-Rom includes the questionnaire (88 pages) and data file.

7th International Light Rail Conference  
Light Rail, an Affordable and Flexible Solution for Cities

Dresden, April 2004 - Conference proceedings  
Published: April 2004

Language: English  
Format: CD-Rom (29 speaker presentations)  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: 7ILR

The CD-Rom contains the full set of presentations of the 7th UITP International Light Rail Conference.

Event topics addressed include: Light rail, a tool to shape a city - Financing light rail schemes - Technology-led productivity gains - Modernising tram systems - Introducing new light rail transport systems - Towards higher capacity light rail system - The future of light rail in Central and Eastern European countries.

Guidelines for Selecting and Planning a New Light Rail System  
Level 1 + 2 + 3

Published: February 2004  
Language: English  
Format : CD-Rom  
Full price: 600 EUR  
Members price: 300 EUR  
UITP code: LRG123

The range of material is presented in three separate but linked levels, to meet the degree of detail required by the reader. Level 1, launched in 2001 at the UITP World Congress in London, summarises (in English, French and German) the key issues, procedures and decisions from initial definition of a city's transit objectives to the eventual opening of a new system. Level 2, launched in 2002 at UITP's Nantes Light Rail Conference, explores in greater detail over 30 related wide ranging topics outlined in Level 1. Level 3 comprises case studies from particular cities and other practical material.

6th International Light Rail Conference  
Developing Successful Light Rail

Nantes, June 2002 - Conference proceedings  
Published: June 2002  
Language: English  
Format: CD-Rom (34 speaker presentations)  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: 6ILR

This CD-Rom contains the proceedings of the 6<sup>th</sup> International Light Rail Conference organised by UITP, which gathered more than 450 light rail professionals worldwide. The conference focused on the latest technical developments, multidisciplinary and the richness and diversity of approaches, made possible by the broad geographical coverage of the speakers.

Catalogue of Specifications  
New vehicles for regional & suburban rail transport

Published: 2001  
Language: English, German  
Format: hardcopy  
Black and white  
14 pages  
Full price: 20 EUR  
Members price: 10 EUR  
UITP code: CS

Functional requirements for innovative regional transport rolling stock drawn up by the UITP Suburban and Regional Rail Committee.

Relationships between Train Operating Companies &  
Infrastructure Management Companies

Published: 2001  
Language: English, French, German  
Format: hardcopy  
Black and white  
42 pages  
Full price: 20 EUR  
Members price: 10 EUR  
UITP code: RBTOC

This report outlines some of the expectations of train operating companies regarding infrastructure pricing, infrastructure design and operational quality.

The 5th UITP International Light Rail Conference  
Light Rail and Liveable Cities  
Melbourne, October 2000 - Conference proceedings

Published: October 2000  
Language: multilingual (English, French, German)  
Format: CD-Rom (12 speaker presentations)  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: 5ILR

This CD-Rom contains the presentations of the 5th Light Rail Conference and covers the following topics: From Tram to Light Rail, Convincing Authorities and Decision-makers and More attractive and successful light rail.

## » Technology

IT Solutions for Public Transport  
Karlsruhe (February 2008) - Conference proceedings

Published: March 2008  
Language: English

Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: ITT

This CD-Rom contains the full set of presentations of the IT-Trans conference which took place in February 2008 in Karlsruhe (Germany).

This conference covered topics such as electronic passenger information, e-ticketing, chipcards, safety solutions for passengers, intelligent solutions for passenger services, vehicle location systems and automatic fare collection.

IPTS Conference on creating Intelligent Public Transport &  
5th UITP Asia-Pacific Congress  
Innovations in Policy and Technology  
Seoul, July 2006 - Conference proceedings

Published: 2006  
Language: English  
Format: CD-Rom  
Full price: 260 EUR  
Members price: 130 EUR  
UITP code: 5APC2

The CD-Rom contains the full set of presentations of the 5th UITP Asia-Pacific Congress & IPTS conference

Towards a Single Market for Fare Collection  
Bologna, February 2004 - Conference proceedings

Published: 2004  
Language: English  
Format: CD-Rom (34 speaker presentations)  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: TSM

This CD-Rom contains the full set of proceedings presented during the 7<sup>th</sup> International Conference on Automatic Fare Collection. The conference programme dealt with different aspects of the challenge of market harmonisation: Experiences from running systems - The business of automatic fare collection: evaluation and organisation - Electronic ticketing in development - New systems for payment through mobile phones and banking systems - Ticketing solutions for the occasional traveller - Achieving national and international standards - Round table discussion on standardisation.

## ◦» Marketing

3rd International Marketing Conference  
Improving Quality, Raising Incomes, Reducing Costs  
Vienna, October 2005 - Conference proceedings

Published: Octobre 2005  
Language: English  
Format : DVD  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 3IMC

The DVD contains the full set of proceedings of the 3rd International Marketing Conference organised in Vienna in October 2005.

How to Make Citizens Proud of Using Public Transport Services?  
Paris, November 2003 - Conference proceedings

Published: December 2003  
Language: English  
Format : CD-Rom (22 speaker presentations)  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: HMCP

The solutions to several important questions are given in this CD-Rom: How to measure satisfaction? How to give an image-enhancing picture of public transport. What is successful branding? What is the future of public transport in "car countries"? How to involve clients in the process of designing transport supply? Which strategy for the rational use of the different modes?

Marketing Best Practice  
UITP Commission on Marketing and Product Development

Published: 2003  
Language: English  
Format: hardcopy  
Full colour - 18 pages  
Full price: 50 EUR  
Members price: 25 EUR  
UITP code: MBP

This handbook presents the recent projects of the Commission on Marketing and Product Development. The chapters include: Keeping the customer informed - Use the website - Providing good passenger information - Profitable traffic information - Real time information - Free newspapers as an effective marketing tool - Design & branding - Corporate communication campaign - Introducing new passengers to public transport - How to get passengers to travel off peak - Changing passenger's habits - Catching them young - Developing customer loyalty - Business-to-business marketing - Customer service relationships - The real value of value added - Corporate social responsibility

Marketing Public Transport  
Barcelona, October 2001- Conference proceedings

Published: 2001  
Language: multilingual (English, French, German)  
Format : CD-Rom (18 speaker presentations)

Full price: 80 EUR  
Members price: 40 EUR  
UITP code: MPTB

This conference was a world first for marketing and public transport, bringing together public transport actors and marketing and communication professionals from all over the world. The conference offered a comprehensive insight into marketing strategies and operations to preserve existing customers and attract new clients. It also showcased a variety of successful approaches and instruments developed by companies and authorities, towards a customer-oriented approach. The conference demonstrated how marketing plays a fundamental role in the management of public transport systems in this new market environment.

Switching to Public Transport & Technical Handbook  
UITP - Socialdata

Published: 1998  
Language: English  
Format: hardcopy  
Full colour - 28 pages  
Full price: 30 EUR  
Members price: 15 EUR  
UITP code: SPT

This experiment, with over 40 operators in Europe - UITP members and associate member SOCIALDATA (Munich) - shows that effective marketing can increase ridership levels in public transport. The full report is in two parts - the report and an additional technical handbook. The background and developments that led to this new approach to marketing public transport are illustrated. A global overview is also given of the respective marketing projects in 13 European cities, showing the range of options used to get into direct contact with (potential) customers and the success of the different marketing actions. Most projects were experimental with the target group being a few hundred people. But the results show how a small investment in well-targeted marketing can deliver big changes in people's use of public transport.

## ◦» Statistics

Latest Figures on the Urban Bus Fleet in the European Union  
Public Transport Statistics Report - Issue 1

Published: May 2007  
Language: English  
Format: CD-Rom  
Full price: 80 EUR  
Members price: Free  
UITP code: PTS1

This CD-Rom contains the results of a survey on the urban bus fleet in the European Union. The survey provides data on the use of the different types of fuel and drive train technologies, accessibility features, age and structure of

the bus and trolleybus fleet operated within EU cities of over 100.000 inhabitants, with reference to the year 2005. The survey also contains information on procurement mechanisms and fleet management. The purpose of the survey is to provide UITP and its members with fresh and quantified information in support of decision-making, advocacy and research.

### Mobility in Cities Database

Published: July 2006  
Language: English  
Format : CD-Rom  
Full price: 1200 EUR  
Members price: 600 EUR  
UITP code: MCD-ROM

The Mobility in Cities Database gathers urban mobility indicators analysed in a sample of 50 cities worldwide for the year 2001.

This project follows in the steps of the Millennium Cities Database which highlighted the existing links between urban planning, use of the various transport modes, and performance of the transport system, by collecting reliable and comparable indicators of urban mobility economics.

By showing the contribution of public transport to sustainability and assessing the impact of urban policies on public transport, the Mobility in Cities Database helps further develop a set of arguments in favour of public transport.

The comparison of indicators over time also allows a sophisticated analysis of the most recent evolutions in urban mobility, successful mobility policies to be identified and future prospects outlined.

The database and the analysis report are available on a user-friendly CD-Rom allowing the data to be easily searched and used.

### Pricing and Fare System in Regional Transport

Published: June 2005  
Language: English  
Format : CD-Rom  
Full price: 150 EUR  
Members price: 75 EUR  
UITP code: PFS

In September 2003 the UITP working group 'Pricing and fare systems in regional public transport' was set up with a view to study, compare and develop pricing and fare systems within low density areas. Discussion was built around key social, political and economic aspects. It was composed of over 15 members representing systems in Belgium, France, Switzerland, England, Denmark, Italy, Spain, Germany, Austria, Portugal, and Scotland. The Chairperson of the working group is Mr Luc De Man, Director of De Lijn, West Vlaanderen (Belgium). The working group met five times over a one-and-a-half year period. The meetings provided a valuable insight into the theme of pricing and fare systems of various structures in Western Europe, and aided by the UITP questionnaire on pricing in regional transport, the working group was able to develop its knowledge on systems in countries across the world. This information dossier brings together the work that has been carried out over the last year-and-a-half in the form of articles,

presentations and studies to which working group and UITP members have contributed, and presents the official position of UITP.

### Millennium Cities Database for Sustainable Transport

Published: 2001  
Language: English  
Format : CD-Rom  
Full price: 800 EUR  
Members price: 400 EUR  
UITP code: MILLE

UITP has compiled a database of 100 of the world's cities, known as the "Millennium Cities Database for Sustainable Transport", in collaboration with Dr Jeff Kenworthy and Felix Laube of Murdoch University, Australia. The collected data looks at population, the economy and urban structure, the number of road vehicles, taxis, the road network, parking, public transport networks (offer, usage and cost), individual mobility and choice of transport mode, transport system efficiency and environmental impact (duration and cost of transport, energy consumption, accidents, pollution, etc.). In total, over 200 indicators have been collected for each of the 100 cities for the year 1995. Organising authorities, planners and operators, as well as the industry, consultants universities and research centres will find this database an indispensable tool. (Database & Recommendations & Analysis).

### Urban Public Transport - Statistics

Published: 1997  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: UPTS

This CD-Rom provides statistical information on 310 urban public transport networks in the five continents. It contains the following sections: Introduction to the UITP Statistical Databank (trilingual), Continental Data, Country Data & Operator Data Pages.

## » Policy

### Improving Access to Public Transport In partnership with ECMT

Published: November 2004  
Language: English, French (specify the language)  
Format: hardcopy  
Full colour - 82 pages  
Full price: 30 EUR  
Members price: 15 EUR  
UITP code: IAEN (English version)  
UITP code: IAFR (French version)

This report explores how improved cooperation between public transport service providers and local authorities - along with a close sustained dialogue with members of the disabled community - can ensure better accessibility to public transport. With a focus on experience in four cities: Gothenburg (Sweden), Grenoble (France), Prague (Czech Republic), and Liverpool (UK), the report identifies the critical elements of partnerships between public authorities at different levels of government and public transport operators.

### The Challenge of Urban Mobility

Published: 2000  
Language: English, French, German, Spanish  
Format: CD-Rom  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: CUB

This work is intended to fuel the debate on planning and urban transport policies and present the solutions provided by public transport to the problem of urban mobility from economic, social and environmental perspectives. The aim is not to produce an encyclopaedia on urban and regional transport, but a document summarising the "state of the art". It targets public transport professionals, officials responsible for mobility policies, international funding bodies, universities and sections of the media interested in mobility issues. This publication includes speeches from the Mexico conference The Challenge of Urban Mobility.

## ◦» Organisation

Which public transport for cities of Southern Mediterranean and the Middle-East? - Tunis, March 2008 - Conference proceedings

Published: May 2008  
Language: English  
Format : CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: WPT

The CD-Rom contains the full set of presentations of the conference which took place in March 2008 in Tunis

### A Market in Motion

Published: 2005  
Language: English  
Format : Hardcopy  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: AMM

This report can help to raise awareness about the importance of a clear and conclusive division of tasks between the public authorities and/or organising authorities and the operators. It will also enable choices to be made regarding the appropriate division of tasks based on the circumstances and needs of a particular region. Creating clarity for the parties demanding and supplying the service helps improve the efficiency of the public transport system and the quality of its service.

This report is based on the data collected from the members of the Organising Authorities Committee and does not necessarily reflect the official positions of the International Association of Public Transport.

2<sup>nd</sup> UITP International Conference on Public Transport Financing  
The Finance Dilemma: Growing Requirements Versus Declining Funds  
Barcelona, February 2005- Conference proceedings

Published: 2005

Language: multilingual (English, French, German)

Format : CD-Rom (22 speaker presentations)

Full price: 100 EUR

Members price: 50 EUR

UITP code: PTF2

This conference presented and discussed the following themes: Latest developments and key issues of public transport financing - Concrete case studies of cities/regions which developed innovative financing schemes - Involvement of the private sector in public transport finance - Innovative ways of increasing farebox and supplementary revenues - Strategies and methods for reducing costs.

Contractual Relations between Authorities and Operators

Vienna, February 2003

Conference proceedings + Comparative study on contractual practices +  
Compilation of 20 case studies

Published: 2003

Language: English

Format : CD-Rom ( 24 speaker presentations)

Full price: 80 EUR

Members price: 40 EUR

UITP code: CRAO3

This thematic CD-Rom offers a comprehensive overview of contractual practice across the different regions of the world and offers an insight into how contracts can be used for all parties, through negotiation to re-negotiation, implementation and contract management. It includes the comparative study of contractual practices by the UITP Programmes and Studies Department, in the framework of an ad-hoc working group, made up of authorities and operators from diverse horizons. It aids understanding of the main differences in market organisation and their consequences on contract use. The report also includes 20 case studies, which give a broad view of the current contractual options. The presentations of the UITP- EMTA Conference in Vienna on 24-26 February 2003 also feature on the CD-Rom.

## A One-Stop Approach to Mobility: The Challenge of Integration

Published: 2003

Language: English, French, German, Spanish (specify language)

Format: hardcopy

Full colour - 43 pages

Full price: free (P&P/copy: 15 EUR)

Members price: free (P&P/copy: 15 EUR)

UITP code: OSA

This handbook pinpoints eight problems that deal with the issue of integration in public transport as broadly as possible. The demand-side - customer needs and the potential implications of integration for the operational aspects of public transport - are investigated. For every problem identified, a solution is provided along with some "good practices". Rather than naming the world's best cases, the selection of good practices in this handbook is intended to showcase a diversity of solutions that could be transferable to our own networks.

## Demand Responsive Transport Services: Towards the Flexible Mobility Agency

Published: 2004

Language: English

Format: hardcopy

Black and white

325 pages

Full price: free (P&P/copy: 25 EUR)

Members price: free (P&P/copy: 25 EUR)

UITP code: DRTS

This report offers an insight into the issues, challenges and realities that demand responsive transport (DRT) faces internationally. The opportunities that new technology and vehicle types present coupled with a growing international awareness of the importance of DRT makes this comprehensive review of the issues priority reading for governments, local authorities and operators alike.

## Total Quality Management

UITP Commission on Corporate Management (Quality working group)

Thematic CD-Rom

Published: 2003

Language: English

Format: CD-Rom (19 speaker presentations)

Full price: 100 EUR

Members price: 50 EUR

UITP code: TQM

This CD-Rom is intended for all public transport professionals seeking a comprehensive insight into quality management. It contains the following documents to help managers improve quality service within their organisation: The vade-mecum on total quality management produced by the

Quality working group of the Commission on Corporate Management; UITP focus paper "Quality as a means of reconciling individual needs with the collective challenges of sustainable development"; Results of the quality survey carried out by the Regional and Suburban Railways Committee; CEN standard and UITP and other quality-related publications.

## ◦» Sustainable Development

2nd Sustainable Development Conference  
Making Tomorrow Today  
Milan, October 2008 - Conference proceedings

Published: Nov. 2008  
Language: English  
Format: CD-ROM  
Full colour - 44 pages  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 2SDC

The CD-Rom contains the full set of proceedings of the Milan Conference.

Topics covered:

- Strategic thinking for sustainable economic development
- How to finance greener and cleaner?
- Can communications change behaviours?
- More people now live in cities than ever before and the role of local authorities is increasingly important
- People, profit and planet. As the world's population now tips 6 billion, the social dimension of sustainability cannot be neglected

Sector Report – Public Transport's Contribution to Sustainable Development

Published: 2005  
Language: English, French, German, Spanish (specify language)  
Format: hardcopy  
Full colour - 44 pages  
Full price: free (P&P/copy: 15 EUR)  
Members price: free (P&P/copy: 15 EUR)  
UITP code: SR

This report is illustrated with examples from the signatories to the UITP Charter on Sustainable Development.

Ticket to the Future

Published: 2004  
Language: English, French, German, Spanish, Italian - specify language)  
Format: hardcopy  
Full colour - 40 pages  
Full price: free (P&P/copy: 15 EUR)  
Members price: free (P&P/copy: 15 EUR)

UITP code:

The brochure gathers convincing arguments in favour of sustainable mobility, its social and economic advantages, and strong environmental performance, showing how public transport is a real ally to delivering sustainable solutions to cities everywhere.

### A Vision for Public Transport in Europe

Published: 2004

Language: English, French, Spanish, German, Italian (specify language)

Format: hardcopy

Full colour - 56 pages

Full price: free (P&P/copy: 15 EUR)

Members price: free (P&P/copy: 15 EUR)

UITP code: VPTE

The aim of the Voyager project was to create a vision and make more recommendations for the implementation of attractive, clean, safe, accessible, effective, efficient and financeable European local and regional public transport systems for the year 2020.

## » Societal Issues

### 4th UITP Design Day

Published: Feb. 2009

Language: English

Format: CD-Rom

Full price: 100 EUR

Members price: 50 EUR

UITP code: DD2

The CD-Rom contains the full set of proceedings from the 4<sup>th</sup> Design Day organised in December 2008 in Paris. The 4<sup>th</sup> Design Day gave the floor to speakers from organisations around the world who are doing innovative work in this respect. A special focus was granted to the way public transport interchanges and the rest of the infrastructure can be designed to remodel or even improve the urban environment.

### 3rd UITP Design Day

Published: Feb. 2008

Language: English

Format: CD-Rom

Full price: 100 EUR

Members price: 50 EUR

UITP code: DD

The CD-Rom contains the full set of proceedings from the 3<sup>rd</sup> Design Day organised in November 2007 in Lisbon. The 3<sup>rd</sup> Design Day played host to speakers from organisations around the world undertaking innovative work

and took a closer look at innovative and original design practices. Particular emphasis was placed on customers' expectations in terms of design in public transport.

Public Transport Security in Stations  
Prevention, responding and recovering in the face of terrorism

Published: October 2007  
Language: English  
Format: CD-Rom  
Full price: 40 EUR  
Members price: 20 EUR  
UITP code: RSS

Recent years have seen an increase in the violence of terrorist activities. Public transport has become a target. Whilst preventing terrorist activities as such is the prime responsibility of governments, the public transport sector also has to make concerted efforts to protect its passengers and infrastructure. This report focuses on security planning for stations, which are crucial network elements, as well as gateways into and out of the public transport networks for both passengers and emergency response forces. It summarizes current knowledge and suggests a series of approaches and measures that are good practice and have proven their benefit

Anti-Terrorism in Public Transport. Security Conference  
London, Dec. 2005 - Conference proceedings

Published: December 2005  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: ATPT

The conference has offered participants the opportunity to gain first-hand information about the lessons learned from recent security incidents. Public transport security experts have presented and discussed advanced expertise that should help to improve the efficiency of the cycle of prevention, response and recovery.

Personal Security in Public Transport  
Geneva, June 2004 - Conference proceedings

Published: June 2004  
Language: English  
Format: CD-Rom (31 speaker presentations)  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: PSPT

The conference aimed to give a global overview of feelings of personal security in public transport. It dealt with the different modes of transport, the interchange points, the door-to-door journeys, the point of views of both staff and customers.

Good practices to improve the situation were identified and presented, and included environment and atmosphere, technology and staff attitude.

## ◦» Recommendations

Public Transport in 2020 - From Vision to Action  
By UITP Members for UITP Members

Published: January 2005  
Language: English, French, German, Spanish, Italian (specify language)  
Format: hardcopy  
Full colour - 44 pages  
Full price: free (P&P/copy: 15 EUR)  
Members price: free (P&P/copy: 15 EUR)  
UITP code: FVA

This brochure makes proposals for the public transport sector on how best to address global trends and our customer's future expectations. It also sets out what support is required by decision-makers to ensure a viable development of the sector. The paper is the result of an extensive dialogue with the UITP membership and its diverse actors.

Towards an Integrated Travel Information System  
Good practice guide

Published: 2003  
Language: English, French (specify language)  
Format: hardcopy  
Full colour - 68 pages  
Full price: free (P&P/copy: 15 EUR)  
Members price: free (P&P/copy: 15 EUR)  
UITP code: TITIS (English, French, Spanish - specify language)

This handbook examines 12 current challenges, and provides solutions, proposals and 70 worldwide good practice cases of how to develop and implement an efficient information strategy.

Public Transport and Car-Sharing: Together for the better  
Bremen, 2002 - Conference proceedings + Reports

Published: 2002  
Language: English  
Format: CD-ROM-Rom (16 speaker presentations)  
Full price: 80 EUR  
Members price: 40 EUR  
UITP code: PTCS

The CD-ROM-Rom contains the full set of presentations from the UITP workshop on public transport and car-sharing and several reports, UITP publications on the topic, a thematic bibliography and a list of websites.

## Better Urban Mobility in Developing Countries

Published: 2003

Language: English, French, Spanish, Portuguese (specify language)

Format: hardcopy

Full colour - 44 pages

Full price: 25 EUR

Members price: 25 EUR

UITP code: BUM

---Sold in quantities of 10--- . This handbook contains 11 problems, 11 sustainable solutions and 13 good practices, which are based on the three pillars of sustainable mobility. The solutions strive to provide answers to such problems as the anarchical development of cities, under-investing in infrastructure, growing congestion and the increases in emissions caused by car use, to name but a few issues dealt with. The handbook is easy to use and is a must-have for public transport operators, decision-makers and development officials seeking clear guidance. Quantity 1 = 10 copies

## Better Mobility in Urban Areas

Published: 2001

Language: English, French, Spanish, German, Portuguese

Format: hardcopy

Full colour - 44 pages

Full price: 20 EUR

Members price: 16 EUR

UITP code: BMU

---Sold in quantities of 10--- This brochure drawn up by UITP identifies problems facing decision makers and politicians today, offers solutions and provides a selection of best practices and success stories taken from around the world. The comprehensive information has been compiled using the combined knowledge and experience in all modes of transport of the members of the UITP Commission on Transport and Urban Life. Quantity 1 = 10 copies

## Location and Design of Interchanges, Rail, Bus and Car

Published: 1993

Language: English

Format: hardcopy

Full colour - 44 pages

Full price: 30 EUR

Members price: 15 EUR

UITP code: LDI

Public transport interchanges in a European transport network; Location of public transport interchanges; Design of bus/bus and bus/rail connections; Qualitative design criteria for bus stations; Examples of design of public transport interchanges.

## ◦» European issues

### Public Service Contracts in the European Union and Contractual Relationships

Current experiences and future developments

Published: Jan. 2008

Language: English

Format: CD-Rom

Full price: 100 EUR

Members price: 50 EUR

UITP code: PSC

The CD-Rom contains the full set of proceedings of the conference on public service contracts and contractual relations which took place 3 October 2007 in Barcelona.

### 3rd European Transport Conference

European legislative framework for urban, suburban

Published: February 2006

Language: English

Format: CD-ROM-Rom

Full price: free 100 EUR

Members price: 50 EUR

UITP code: FLF2

The conference aimed to provide participants with quality information on the *acquis communautaire*, focusing on recent developments in public transport public service requirements. Another key element was the comparative overview of the different arrangements concerning financing and the award of exclusive rights and public service contracts in the EU Member States.

### Organisation and Major Players of Short Distance Public Transport Included FREE CD-ROM with English, French, German, and Italian versions

Published: February 2006

Language: English, French, German (specify language)

Format: Hardcopy

Full colour - 93 pages

Full price: 120 EUR

Members price: 60 EUR

UITP code: OMP2

This new edition of 'Organisation and Major Players of Short Distance Public Transport' in Europe is the update of the guidebook published in 2003 describing how the public transport sector and market are organised in the different Member States. This new edition outlines developments in terms of:

- Institutional organisation and legal framework
- Market structure
- Main national actors and key figures
- Global players.

22 countries: Austria - Belgium - Czech Republic - Denmark - Estonia - Finland - France - Germany - Greece - Hungary - Ireland - Italy - Latvia - Lithuania - Netherlands - Poland - Portugal - Slovakia - Slovenia - Spain - Sweden - United Kingdom

European Rail Legislation brochure  
EuroTeam

Published: 2005  
Language: English, French, Spanish, Italian  
Format: hardcopy  
Full colour - 8 pages  
Full price: free (P&P/copy: 15 EUR)  
Members price: free (P&P/copy: 15 EUR)  
UITP code: ERL

## » Congress Reports

1st MENA Congress  
Dubai, November 2007 – Congress proceedings

Published: November 2007  
Language: English  
Format: CD-ROM-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: MENA

This CD-Rom contains the full set of presentations of the 1<sup>st</sup> MENA Congress.

57<sup>th</sup> UITP World Congress  
Public Transport: Moving People, Moving Cities

Helsinki, May 2007 – Congress proceedings

Published: June 2007  
Language: English  
Format: CD-Rom  
Full price: 150 EUR  
Members price: 75 EUR  
UITP code: 57UWC

The CD-Rom contains the full set of presentations of the 57th UITP World Congress.

5th UITP Asia-Pacific Congress & IPTS Conference  
Innovations in policy and technology: what works for public transport  
Seoul, June 2006 - Congress proceedings

Published: July 2006  
Language: English  
Format: CD-Rom  
Full price: 260 EUR

Members price: 130 EUR  
UITP code: 5APC

The CD-Rom contains the full set of presentations of the 5th UITP Asia-Pacific Congress & IPTS Conference on "Creating Intelligent Public Transport"

56th UITP World Congress  
Public Transport 2020 - Making the Connection  
Rome, June 2005 - Congress proceedings

Published: July 2005  
Language: English  
Format: CD-Rom  
Full price: 100 EUR  
Members price: 50 EUR  
UITP code: 56UWC

Public transport in 2020 was the main theme at 56 th UITP World Congress that took place at the beginning of June in Rome. Over five days more than 2100 mobility and transport professionals from 80 countries discussed, during some 50 sessions and with 120 high level speakers, the threats and opportunities likely to impact on public transport in the years ahead and the solutions in urgent need of development in order to pre-empt or accompany this change. During this Congress, experts deeply analysed the external trends which will affect the sector within the next 15 years such as the energy challenge and global warming trend, demographic changes, urban congestion and overpopulation or the scarcity of public funds.

4<sup>th</sup> Asia-Pacific Congress  
The Challenges of Mass Transit in Asia Pacific  
Brisbane, October 2004 - Congress Proceedings

Published: January 2005  
Language: English  
Format: CD-Rom (16 speaker presentations)  
Full price: 150 EUR  
Members price: 75 EUR  
UITP code: 4APC

This CD-ROM contains most of the presentations from the 4th UITP Asia-Pacific Congress 2004 in Brisbane.

## ◦» Free Downloads through UITP Website

### UITP Positions: Focus Papers

A Focus Paper is an official UITP Position.

Languages: French, English, German, Spanish (only recent Focus Papers)

Link: <http://www.uitp.org/publications/positions.cfm>

### UITP Fact Sheets: Core Briefs

A Core Brief is a UITP fact sheet on a key topic.

Languages: French, English, German, Spanish (only recent Core Briefs)

Link: <http://www.uitp.org/publications/corebriefs.cfm>

### Brochures

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